



The Council face in the community.

Do you know about the Customer Access Points?

There are three Customer Access Points in Aberdeen situated in Kincorth, Mastrick and Woodside. They are the accessible face of the City Council in our communities. At the Customer Access Points we try to deal effectively with your enquiries and have a large range of services and information on offer:

- Applying for Disabled Badges (Blue and green)
- Applying for Access to leisure
- Applying for an Accord Card /National Entitlement Card;
- Bioliners for your food waste caddies;
- Booking a bulky item uplift;
- Dog waste bags for sale;
- Education Maintenance Allowance;
- Making a Goodapple Housing application;
- Making garden maintenance payments;
- Parking/garage/allotment spaces.
- Pay any Aberdeen City Council bill;
- Paying any parking fines due;
- Paying Rent and Council Tax ;
- Recycling and bin collection Calendars;
- Reporting a housing repair;
- Reporting road/pavements defects, street light faults;
- Sale of Multi journey tickets for the community bus
- Sale of school dinner tickets;
- School clothing and footwear applications;

All payments can be made with cash, debit and credit cards (1.6% admin fee charged) and cheque.

Kincorth Customer Access Point

Provost Watt Drive, Kincorth, Aberdeen. AB12 5NA

Phone: 01224 872572

Email: CAPKincorth@aberdeencity.gov.uk

Woodside Fountain Centre

Marquis Road

Aberdeen

AB24 2QY

Phone: 01224 524920

Email: woodsideCAP@aberdeencity.gov.uk

Mastrick Customer Access Point

Spey Road

Aberdeen

AB16 6SH

Phone: 01224 788503