

Branch Surgery
Kincorth Medical Centre
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**Dr D. Fowler, Dr A.D. Jamieson,
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Dr C. Harris & Dr J. Chin**

Consultations by Appointment Only

Main Surgery
Cove Bay Health Centre
Earns Heugh Road
Cove Bay, Aberdeen
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Tel: 0345 337 1170
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Update from Cove Bay & Kincorth Medical Centre – March 2017

Changes at the Practice

We are delighted to welcome Dr. Janice Chin as GP Partner at the Practice. Dr Chin started with us on 13th March 2017 and will be working 7 sessions a week. Dr Chin is an experienced GP who has had additional training in Minor Surgery and Occupational Health.

Nurse Amanda Begbie recently left us to join the District Nurse Team based in Torry, we would like to wish her all the best in her new role. We would like to welcome two new Practice Nurses, Victoria Robb and Leanne Mcfadyen to the team.

Ordering Medication – Chronic Medication Service (CMS)

Would you like to simplify the process of ordering and obtaining your longer term medication? This may well be possible, if you are interested then please ask your local Pharmacist about the Chronic Medication Service. If you are suitable, this will then allow you to order directly from the pharmacy rather than needing to contact the GP Practice.

GP Letters and Insurance Forms

From 1st January 2017 the Practice are now asking for payment **in advance** for any NON-NHS GP letters or form completion. Unfortunately it has become a regular occurrence that requests are made but then not collected or paid for resulting in a lot of valuable GP and Secretarial time being wasted.

Free Condoms

There are now free supplies of condoms in our Cove & Kincorth waiting areas – please help yourself.

Our Online Prescription Service Is Changing

The practice is going to be using Vision Online Services (VOS) from 1st March 2017. We will initially run this in tandem with our current website prescription ordering service, with the intention of changing over to only the new system (VOS) on 1st June 2017.

Vision Online Services (VOS) is a web-based application which has been developed to expand services available to patients from your GP Practice. VOS allows the patient to request services from their GP Practice online at a time that is convenient to them.

If you have not already signed up for VOS and would like to do so please ask at reception for a Vision Online Patient Registration Form and return it to the Practice **in person, along with a valid form of Identification, for example photographic ID or your passport.**

Although you are registered with the Practice already, and may currently use our website to order prescriptions, it is important for the practice to check everyone's identity for this new service so this is an extra security step we must take.

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Once you are registered for VOS, the Practice will give you the information that will enable you to create a username and password. **Patients between the ages of 14-16 have the option to allow their parents / guardians to order their repeat prescriptions for them using their parents / guardians email address. Everyone over the age of 16 should use their own email address for this service.**

When you access the module a list of your repeat prescription requests will appear on the screen. Simply select the item you require and submit your request. A message will be displayed indicating whether your request has been successful or not. Please note the messages will only be seen and dealt with by the administration staff.

IT IS IMPORTANT THAT YOU ALLOW A MINIMUM OF 2 WORKING DAYS BEFORE COLLECTING YOUR PRESCRIPTION FROM THE PRACTICE.

IF YOU HAVE STATED THAT YOUR PRESCRIPTION IS TO GO TO A PHARMACY PLEASE ALLOW MORE TIME BEFORE COLLECTING YOUR MEDICATION.

Aberdeen Violence Against Women Partnership

“There is one universal truth, applicable to all countries, and communities, violence against women is never acceptable, never excusable, never tolerable” Ban Ki Moon (Secretary General of the United Nations).

The 16 Days of Activism against Gender-Based Violence is an international campaign which takes place each year and runs from 25th November (International Day for the Elimination of Violence Against Women) to 10th December (Human Rights Day), also encompassing other important key dates.

Widely known as the '16 Days Campaign', it is used as an organising strategy by individuals and organisations around the world to call for the prevention and elimination of violence against women and girls.

Aberdeen Violence Against Women Partnership supports and participates in the 16 Days of Activism Campaign with a number of events and awareness raising sessions. Working collaboratively with key partners across all sectors, the Aberdeen Against Violence Women Partnership aims to eradicate violence against women in Aberdeen and make it a place where women and children can, with support where necessary, live free from the inequalities and harm associated with gender based violence.

If you or someone you know has been affected by violence and abuse, Aberdeen City has a number of specialist services available for women and girls experiencing abuse.

Immunisation Invitation Letters for 1 year & 4 year olds

From 1st April 2017, the Practice will no longer be sending out invitation letters for 1 and 4 year old immunisations appointments. The Health Visitors will be reminding parents to book immunisation appointments when they see the child for their 1 or 4 year old review.