

Main Surgery

Cove Bay Health Centre
Earn's Heugh Road
Cove Bay, Aberdeen
AB12 3FL
Tel: 0845 337 1170
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Dr D Fowler, Dr A D Jamieson,
Dr A J Henderson, Dr L J MacKenzie,
Dr S Whiteside, Dr S Govindarajan
Dr A Macfarlane, Dr C Mitchell
Dr S J Wheelan & Dr Kumar
Consultations by Appointment Only
www.covebayandkincorthmedical.co.uk/

Branch Surgery

Kincorth Medical Centre
Kincorth Clinic
Provost Watt Drive,
Kincorth, Aberdeen.
AB12 5NA
Tel: 0845 337 1170
Fax: 01224 899182

Changes at the Practice

Dr Whiteside is going on maternity leave in October and plans to return in June 2013. The practice would like to wish her the very best for her impending arrival.

Seasonal Flu Clinics

The Practice will be running flu clinics again this year at both of our sites.

If you are 65 years or over or have one of the eligible medical conditions you may be eligible for a free flu injection.

Clinics will be running every Wednesday afternoon at Cove and Kincorth starting on Wednesday 3rd October.

Please call the surgery any morning after 10 am to book in for your flu injection appointment if you think you are eligible.

Protected Learning Afternoons

The practice will be closed at 1.30pm on the following Wednesday afternoons:

10th October 2012

13th February 2013

13th March 2013

If you require urgent medical care during these times you should still call the practice telephone number (0845 337 1170) and your call will be transferred through to NHS 24.

DNA Rates

Our latest DNA rates (Did Not Attend) for appointments continue to be a cause for concern. In August 2012 alone, 136 people did not attend for their GP appointment and 177 people did not attend for their nurse appointment. This is part of the reason

why there can be a wait for a GP or nurse appointment.

PLEASE ring to cancel with as much notice as possible if you no longer need your appointment so it can be offered to other patient.

No 21 Bus

From Sunday 16th September, First Bus have advised that the No 21 bus will no longer run between Kincorth and Cove. This is extremely disappointing as a lot of our patients and the local community use this service. We have contacted the local Councillors to raise our concerns about this.

Emergency Care Centre at Aberdeen Royal Infirmary

At the end of this year will see the opening of the new Emergency Care Centre at ARI. This will see huge changes in the delivery of out of hours and emergency care.

Amongst these changes are that G-Meds will move there from the David Anderson building in order to work alongside Accident and Emergency/Assessment Unit. Although the new Emergency Care Unit will provide excellent medical care facilities, there will actually be a reduction in in-patient beds. The principle of this is that there will be much greater scope to work more efficiently - for example many people in the past have required to be admitted to hospital in the past because it has needed 2 or 3 days to get tests to check if their symptoms are serious. In the new set-up it is intended that these investigations

can either be done there and then, or patients will be allowed home with plans made for a return in the next few days.

The important aspects of new working means that the ECC will support patients to see the right person at the right time - much that currently goes to A+E for example could be dealt with by a GP or nurse, and quite a lot of out of hours work could be directed to in hours. *All this should ensure that, at times of potentially more serious illness patients are seen more rapidly, by someone with the most appropriate skills.*

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